# THE ROLE OF ONLINE PLATFORMS IN IMPROVING STUDENTS' LANGUAGE LEARNING ABILITIES

*Uzbekistan state World Languages*
*University English philology faculty*
*4-grade*
*student*
***Shuxratova Sevara***
*Telephone: 94 959 23 26*
*sevara.shuxratova04@mail.ru*
*Scientific advisor:* ***Saydamatov Ikromjon Nazirovich,***
*UzSWLU teacher of English philology faculty*
*Telephone: 998977861209*
*ikromjonsaydamatov@gmail.com*

**Annotation:** In light of Integrative CALL, the purpose of this study is to determine how well ESL students learn to write when they are not receiving traditional classroom instruction through the use of online learning platforms such as Learning Management Software (LMS). The study's quasi-experimental methodology allowed it to determine that there was no discernible difference between the groups that got online and in-person writing instruction in terms of their overall writing performance before and after the essay. The online training group did not, however, improve in their ability to create material, according to a study of the various scoring components. In order to determine the advantages and disadvantages of online-based instruction, focus group interviews were also carried out. The results showed that students view it as useful for gathering information and voicing their opinions, as well as practical for reducing time constraints and the anxiety associated with receiving direct criticism. The students still favored in-person classroom discussions for education and consulting, though. Lack of independent learning habits was also discovered to be a barrier to online education.

**Key words**: Online writing; computer-assisted language learning (CALL); LMS; ESL writing; hierarchic; duolingo; Hellotalk; Wikipedia.

## Introduction

The importance of language learning in the global society of today cannot be overstated. It becomes not only advantageous but also essential to be able to connect across linguistic borders as boundaries and cultures become more fused. Language

serves as a link between people, communities, and nations to foster understanding and cooperation. In an era where tackling global issues requires worldwide collaboration, being able to communicate in a language gives one access to a variety of viewpoints and cultivates empathy and respect for others. In addition to the obvious benefits, learning a language enhances cognitive function and fosters cultural awareness and flexibility. This language adventure is more than just a language journey; it is a life-changing experience that creates people who are connected to the rest of the world. A more connected and satisfying future for all of us depends on acquiring a language, which goes much beyond the basics of syntax and grammar. In the contemporary environment, technology will unavoidably be utilized in every facet of existence. One may think of technology as just the devices we use every day, such computers and smartphones. But that is not all there is to it. Technology includes everything from computers and telephones to the invention of writing. Technology is having an impact on education in a number of ways, one of which is the helpfulness of many inventions for educators and learners. As a result, learning gets easier. These days, a lot of classrooms employ technology. Technology encompasses more than simply computers, tablets, and smartphones; it also includes writing implements, boards, and other gadgets. Since writing was created about 5,000 years ago, technology and education have been intertwined. Chun (2016) asserts that technology has introduced new aspects to education, including a means of recording and accumulating knowledge and expanding the spectrum of human expression. Thus, language was more than just a verbal characteristic after writing was developed. Since then, the language has been written, which has made language transfer easier. As a result, technology significantly aided the language transfer process. Since computers can easily record and show high-quality audio and video and have fast Internet connection, language instructors can use technology to facilitate interpersonal interactions (Hopingarner, 2009). There are also a lot of programs that take into consideration the latest devices. The use of technology in education increases accessibility for students who require more support. This is among the most crucial elements of using technology to learn English. Let's look at the English language's four components to determine how technology could benefit English language learners: reading, writing, listening, speaking.

**Main part**

In order to make language learning efficient and pleasurable, there is an increasing demand for creative, interactive, and captivating resources. Numerous language learning resources aim to improve language proficiency. Others are better suited for listening exercises, while others are exceptional readers. They will help you

learn the four basic language skills of speaking, writing, listening, and reading, according to some. I'll include a few apps below for each of the previously listed qualities that make learning a language more enjoyable:

**Duolingo**

The adorable green bird from Duolingo will help you get through the times when you don't want to practice your language skills. As you continue to expand your vocabulary, you will have learned new words and phrases from using this app for some time.

**Wikipedia**

Wikipedia offers contextualized reading in the target language, with millions of articles in nearly any language you can think of. Links and images are included in every article to assist you understand the sections you don't understand. In other words, you don't have to use a dictionary to get meanings or translations of new words in the language you're learning.

**HelloTalk**

HelloTalk is a language exchange program that allows you to text people who are studying your language as well as fluent speakers of your target language. You can use it to find conversation partners and start discussing your favorite topics. Additionally helpful are the app's integrated transliteration, translation, and pronunciation tools for users learning a new writing system. The pronunciation option can actually help you sound out the odd words your partner is texting you, which can help you become a better speaker and meet new people.

Although online language learning does involve interaction, it is obviously less successful than in-person instruction. The bond between a teacher and students is among the most crucial elements of education. Since it incorporates speaking, writing, listening, and reading, in-person training is a highly successful method of language acquisition. There seem to be more students in traditional classroom settings and more immediate feedback than in online learning. Although response times are faster, many students prefer to go over issues with the teacher in person rather than typing them out or trying to explain them on a computer.

Moreover, online learning might be tedious for people who are used to more traditional approaches. Your only digital communication partner will be the teacher, who is seated in a different part of the world. Moreover, there are no other pupils to talk to or interact with. For all these reasons, people become bored. Teachers can add entertainment value to offline sessions, unlike e-learning, by organizing a range of amusing activities, games, contests, competitions, projects, and spaces for groups to interact and have fun. Everyone can share and gain from one other's thoughts.

Increased participation and better conversation flow are made possible by the class arguments, which improves the experience in general.

Language necessitates communication and social engagement. The traditional system provides interactive sessions. Online training necessitates self-study using tools including software, learning management systems, language apps, books, and online teachers. The majority of communication takes place between students and professors, with very little interaction amongst pupils. Children learn how to build friendships and share a plethora of information with one another in schools, colleges, and learning centers. Rivalries among coworkers can be thrilling, and they will undoubtedly help you. Online learning does not permit group interaction like traditional classroom or lecture environments do. You can gain insight into the art of effective communication by watching the strengths and weaknesses of others. This is going to help you learn a second language fast and with confidence.

**Conclusion**

A number of platforms that we have launched are assisting in the improvement of both writing and general English proficiency. Incorporating the Internet into writing instruction can be justified on the grounds that it gives students choice, variety, authenticity, and recentness; it gives them a real reason to write; it allows them to experience writing with people in the real world; it further inspires them through the use of computers and the Internet; and it gives them a sense of accomplishment when their writing appears on the class website. Teachers ought to include the Internet into their lessons when it can help pupils learn, rather than relying solely on it or its resources.

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